

ServiceNow ITAD integration

Iron Mountain's ServiceNow integration simplifies asset disposal by enabling you to manage the entire process directly within the ServiceNow platform, enhancing efficiency, security, and transparency.

Key features and benefits



Disposal request creation & single platform convenience

Easily create, manage, and track IT asset disposal requests entirely within ServiceNow, eliminating the need for external systems.



Automated workflow & time savings

Real-time updates for scheduling, pickup, and status changes ensure full transparency and automated workflows reduce manual processes thus saving time and manpower.



Data security & enhanced safeguards

Secure data destruction is provided, along with integrated Certificate of Destruction (CoD) and compliance reports, offering a full audit trail and ensuring regulatory compliance.



Asset remarketing & cost-effective solutions

Capture the value of decommissioned IT assets through resale, helping to fund future tech upgrades and reduce overall disposal costs.



Sustainability & corporate responsibility

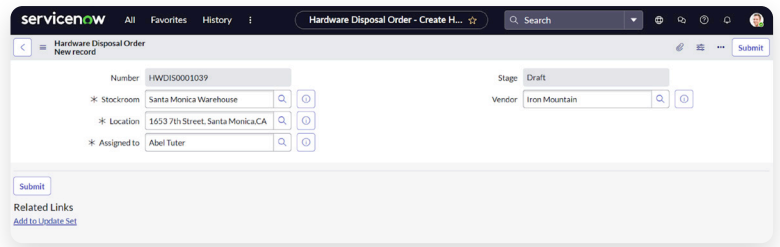
Receive a custom environmental benefits report, including data on carbon emissions reduction and e-waste reduction, supporting your corporate sustainability goals through responsible disposal practices.



How it works

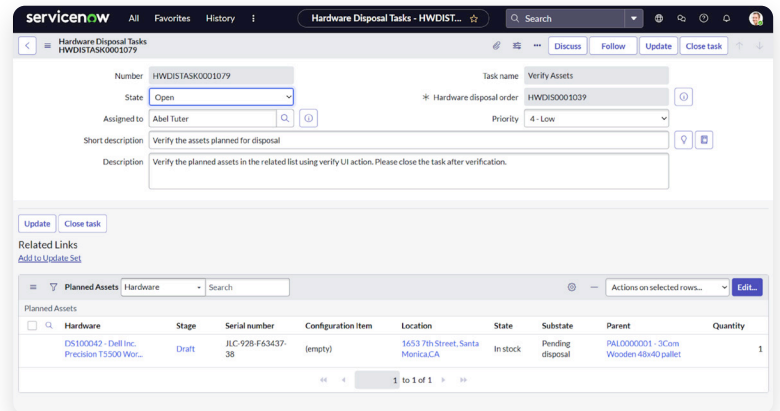
STEP 1

Create a disposal request in ServiceNow, attach the assets, and schedule pickup.



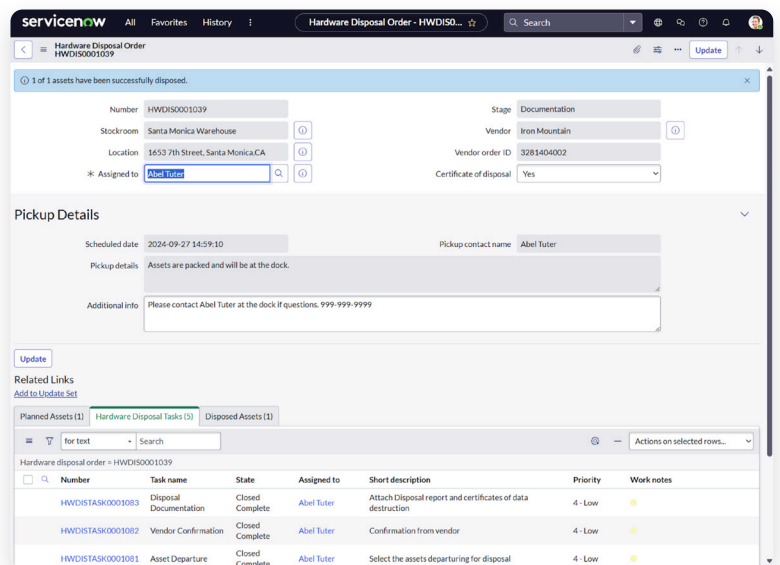
STEP 2

Iron Mountain collects the assets, updates the status in real-time, and securely disposes of the assets.



STEP 3

Compliance reports, including Certificate of Destruction and environmental reports, are automatically uploaded back into ServiceNow.



Learn more about how Iron Mountain Asset Lifecycle Management can support your hardware asset management and IT asset disposition needs:

800.899.IRON | IRONMOUNTAIN.COM/ALM

ABOUT IRON MOUNTAIN

For over 70 years, Iron Mountain Incorporated (NYSE: IRM) has been your strategic partner to care for your valuable assets. A global leader in storage and information management services, and trusted by more than 225,000 organizations around the world, including more than 90% of the Fortune 1000, we protect, unlock, and extend the value of your information and assets—whatever they are, wherever they are, however they're stored. We provide the framework necessary to bridge the gap between physical and digital and extract value along the lifecycle of your information, enabling organizational resilience. And all this with a commitment to sustainability at our core.

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